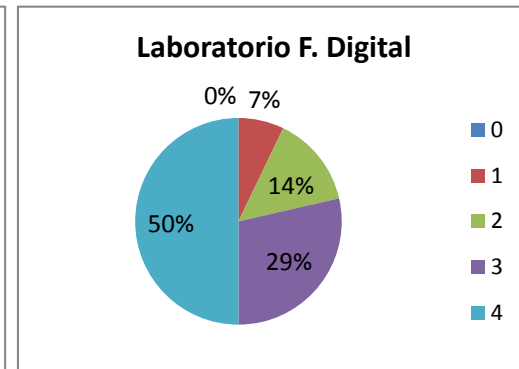
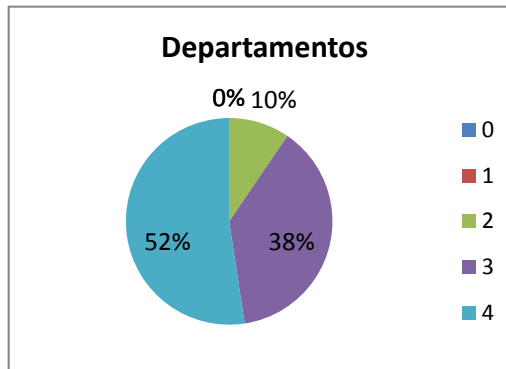
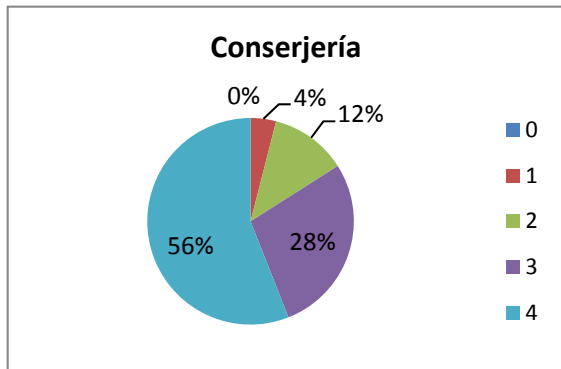
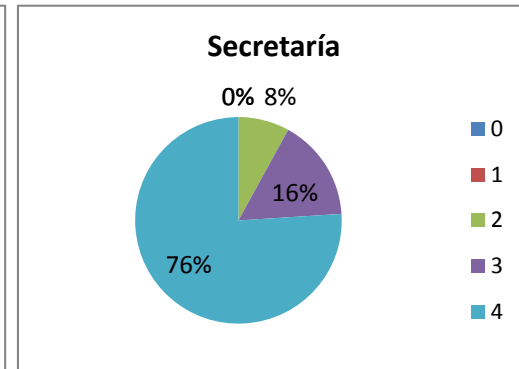
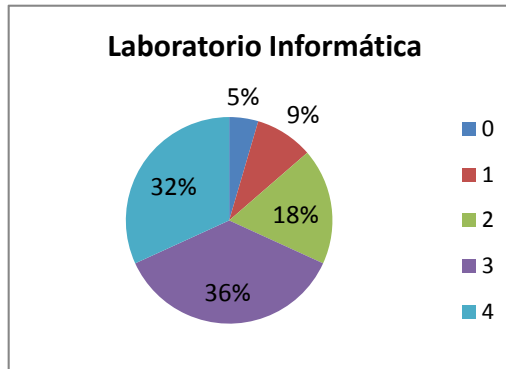
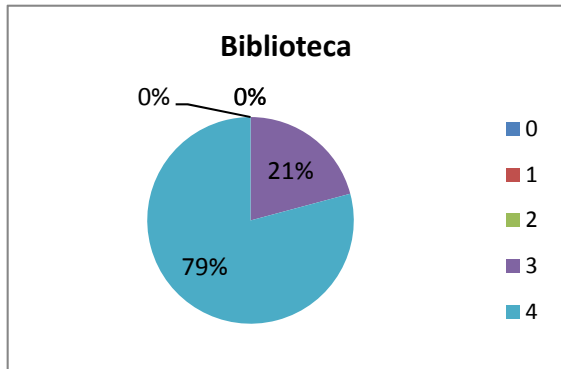


ENCUESTA DE SATISFACCIÓN RESPECTO AL PAS- SECTOR PDI- JUNIO 2017

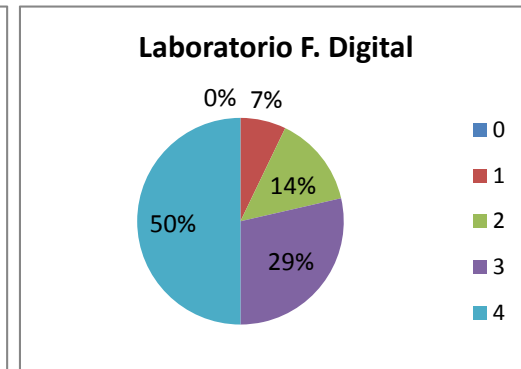
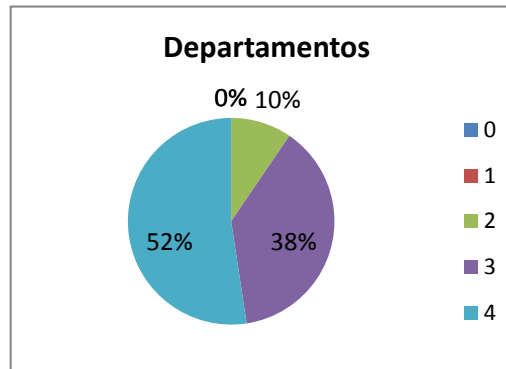
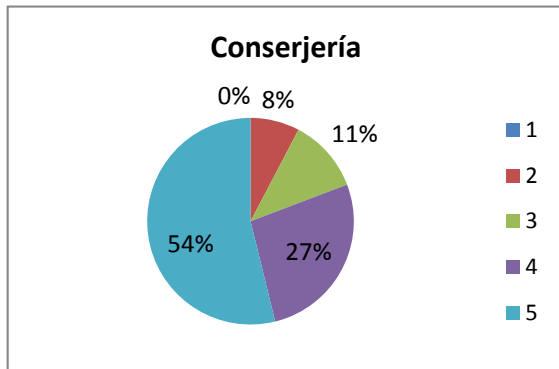
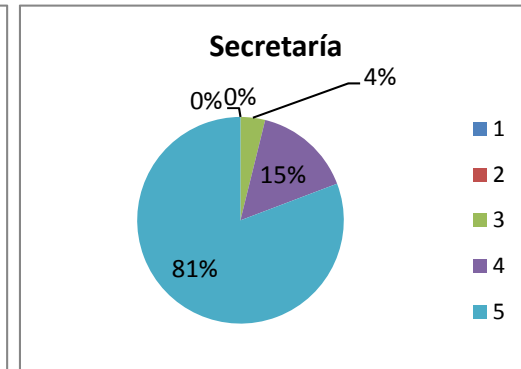
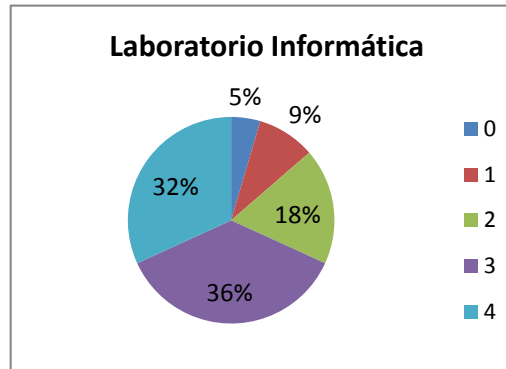
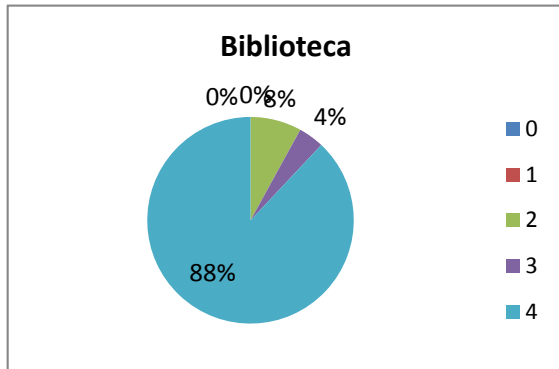
El pas realiza la labor esperada de modo adecuado

	0	1	2	3	4	No utiliza
Biblioteca	0	0	0	5	19	1
Laboratorio Informática	1	2	4	8	7	3
Secretaría	0	0	2	4	19	0
Conserjería	0	1	3	7	14	0
Departamentos/IUACC	0	0	2	8	11	3
Laboratorio Fabricación Digital	0	1	2	4	7	9



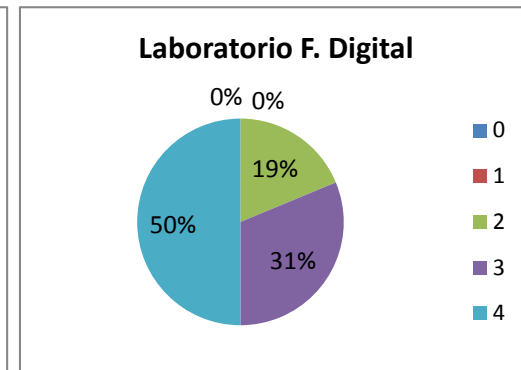
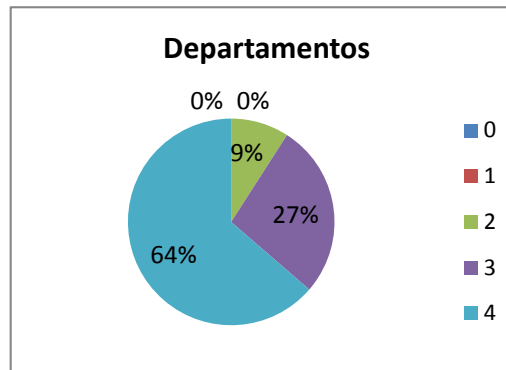
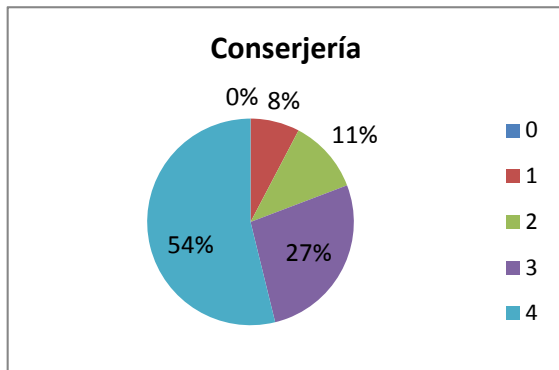
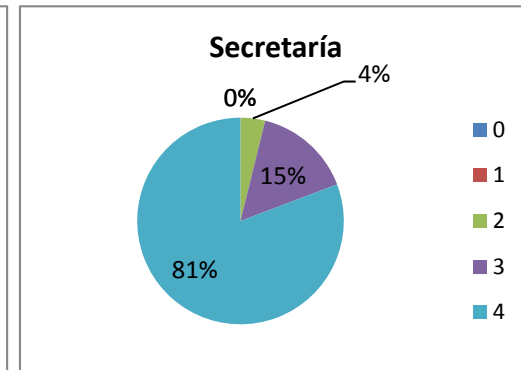
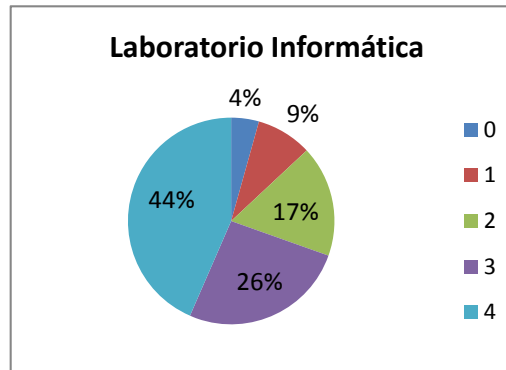
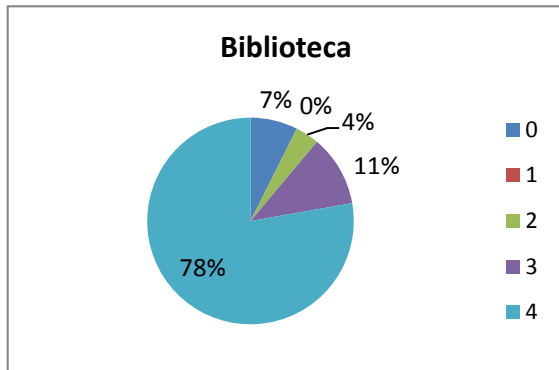
El pas se muestra dispuesto a ayudar a los usuarios

Biblioteca	0	0	2	1	22	0
Laboratorio Informática	1	4	3	7	8	3
Secretaría	0	0	1	4	21	0
Conserjería	0	2	3	7	14	0
Departamentos/IUACC	0	0	2	7	13	3
Laboratorio Fabricación Digital	0	0	3	6	7	8



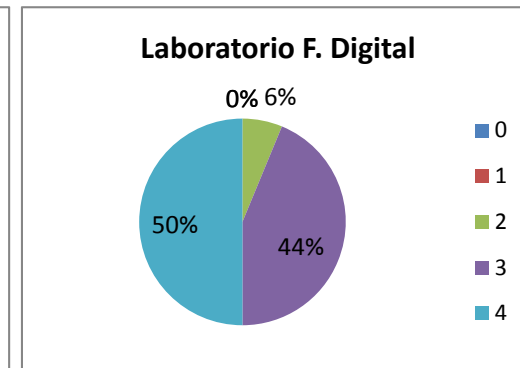
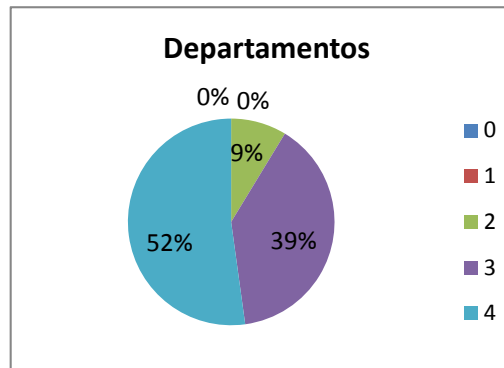
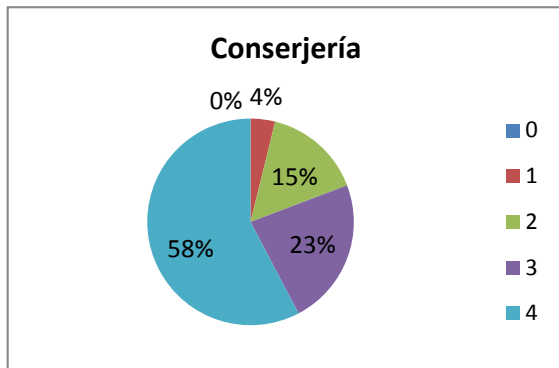
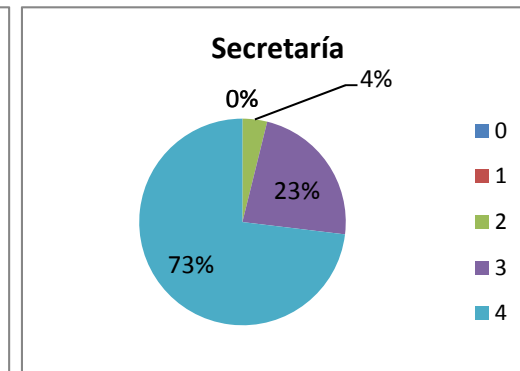
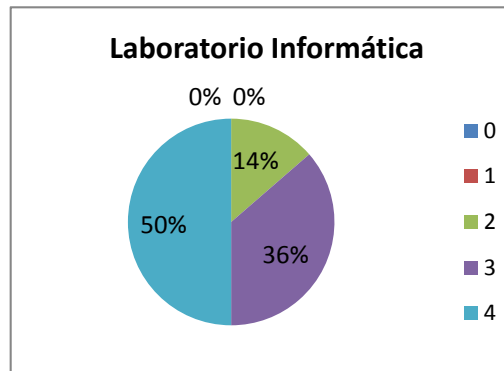
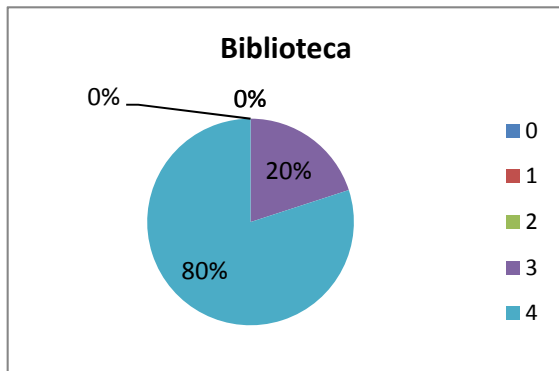
El trato delpas es cordial con los usuarios

Biblioteca	2	0	1	3	21	0
Laboratorio Informática	1	2	4	6	10	3
Secretaría	0	0	1	4	21	0
Conserjería	0	2	3	7	14	0
Departamentos/IUACC	0	0	2	6	14	3
Laboratorio Fabricación Digital	0	0	3	5	8	8



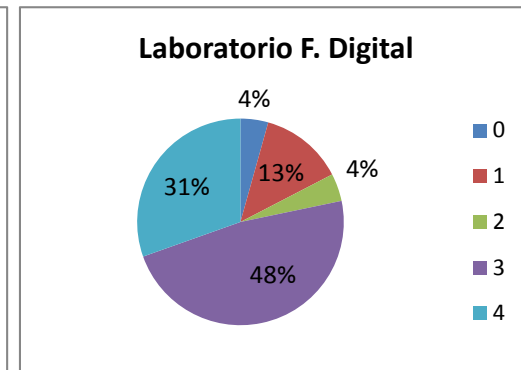
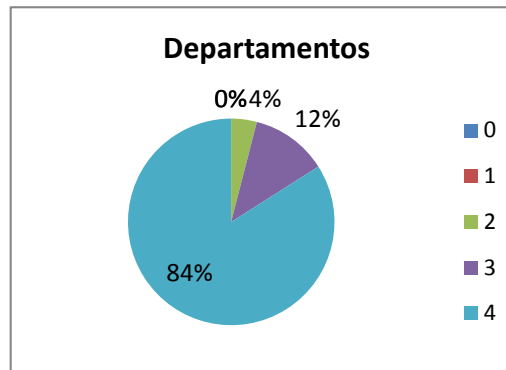
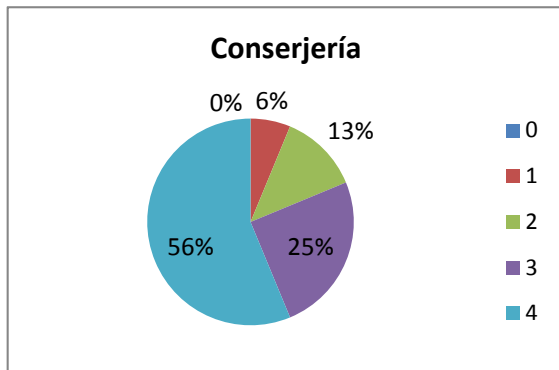
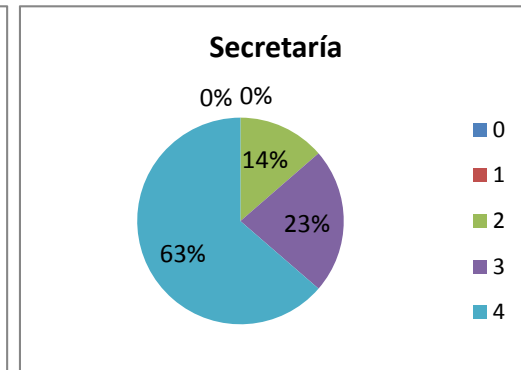
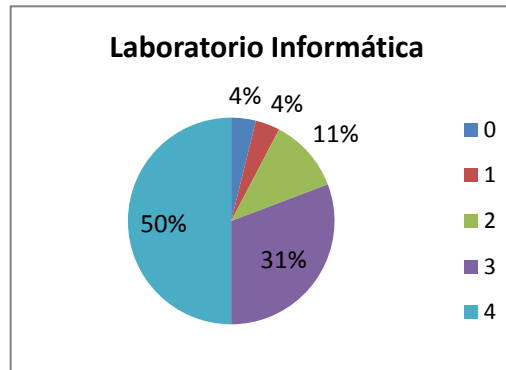
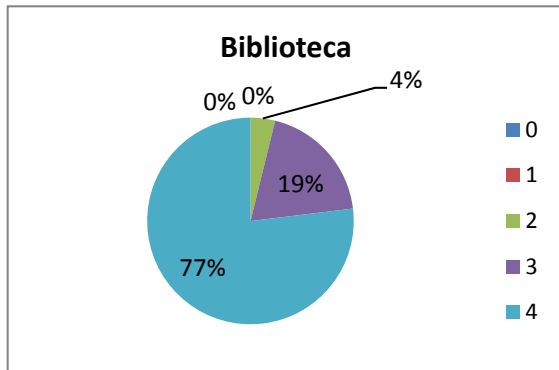
El pas está suficientemente cualificado para las tareas que tiene que realizar

Biblioteca	0	0	0	5	20	0
Laboratorio Informática	0	0	3	8	11	4
Secretaría	0	0	1	6	19	0
Conserjería	0	1	4	6	15	0
Departamentos/IUACC	0	0	2	9	12	2
Laboratorio Fabricación Digital	0	0	1	7	8	8



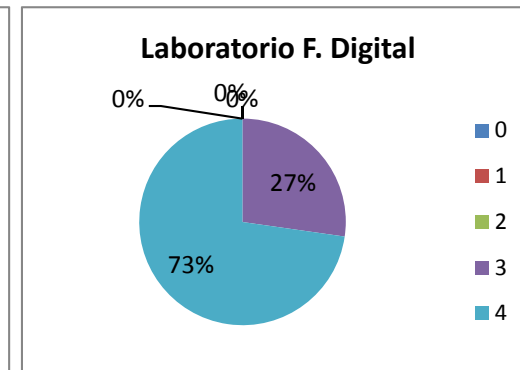
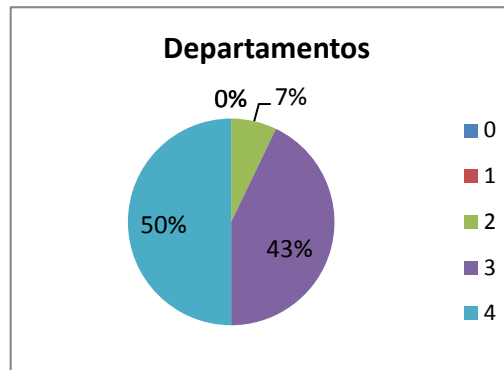
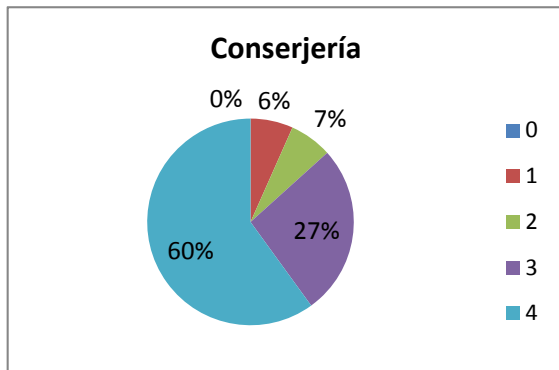
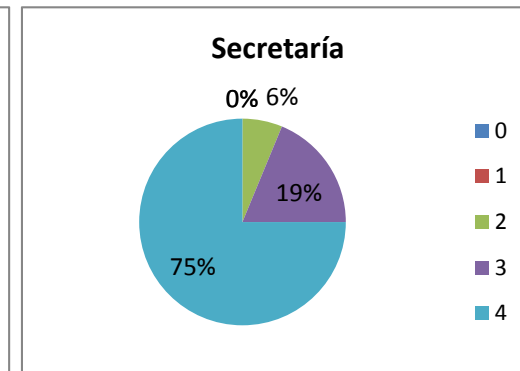
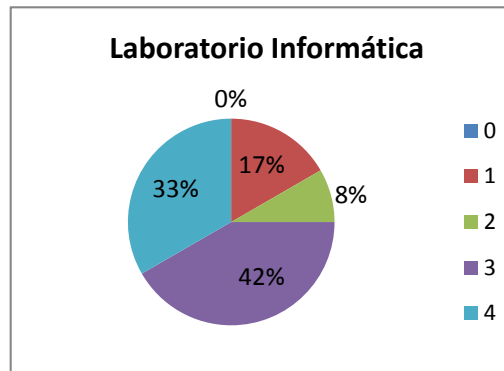
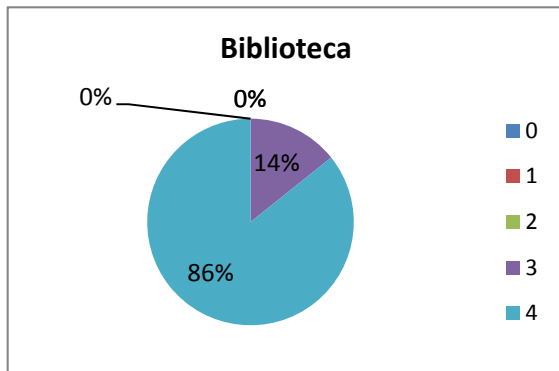
Cuando acudo al servicio sé que encontraré resolución a mi demanda

Biblioteca	0	0	1	5	20	0
Laboratorio Informática	1	1	3	8	13	0
Secretaría	0	0	3	5	14	3
Conserjería	0	1	2	4	9	8
Departamentos/IUACC	0	0	1	3	21	0
Laboratorio Fabricación Digital	1	3	1	11	7	3



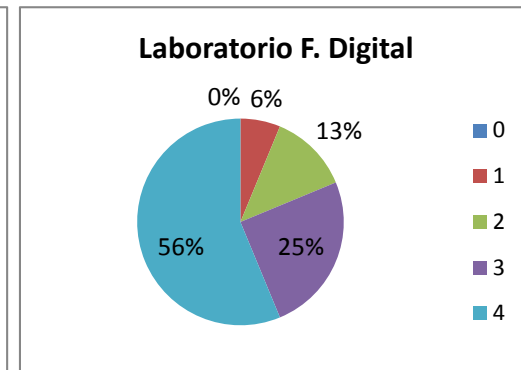
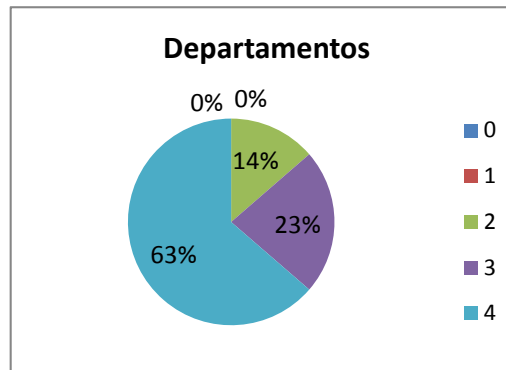
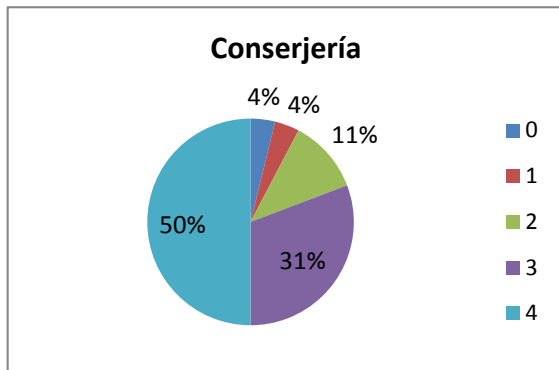
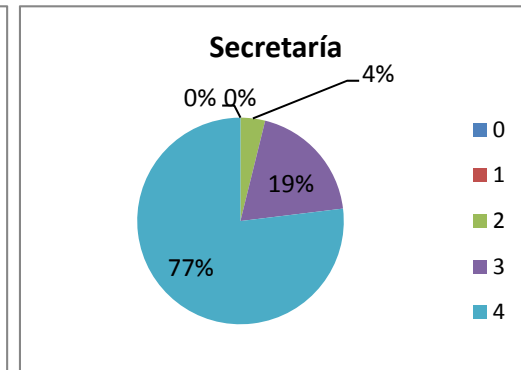
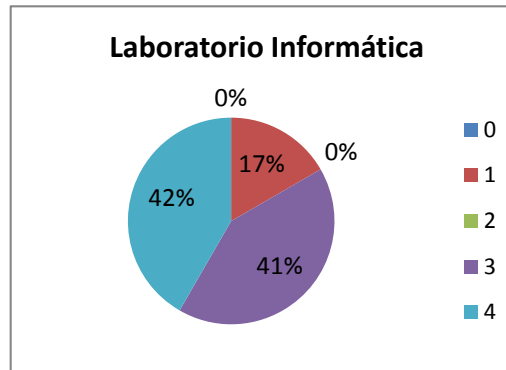
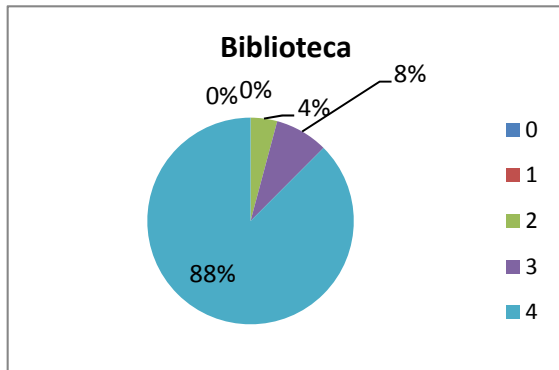
El servicio canaliza de forma adecuada las quejas ysugerencias de los usuarios.

Biblioteca	0	0	0	2	12	9
Laboratorio Informática	0	2	1	5	4	11
Secretaría	0	0	1	3	12	7
Conserjería	0	1	1	4	9	8
Departamentos/IUACC	0	0	1	6	7	9
Laboratorio Fabricación Digital	0	0	0	3	8	11



El Servicio ha satisfecho mis demandas en ocasiones anteriores.

Biblioteca	0	0	1	2	21	1
Laboratorio Informática	0	4	0	10	10	2
Secretaría	0	0	1	5	20	0
Conserjería	1	1	3	8	13	0
Departamentos/IUACC	0	0	3	5	14	3
Laboratorio Fabricación Digital	0	1	2	4	9	8



Valoración global de los distintos Servicios.

Biblioteca	0	0	1	3	21	0
Laboratorio Informática	1	3	1	11	7	3
Secretaría	0	0	1	6	19	0
Conserjería	0	2	4	6	14	0
Departamentos/IUACC	0	0	2	7	13	3
Laboratorio Fabricación Digital	0	0	2	7	7	8

